***HSD BH QI Projects Workgroup Meeting***
August 1, 2024, | 1:00-2:30 PM

MS Teams

**Present:** County BHS Staff (Nicole Esposito, Nora David, Elizabeth Miles, Carlie Amacher, Catherine Houghton, Conscilia Nwabueze), Kaiser (Sarah J Legg, Melissa Sutherland, Giselle Fernandez), Molina (Elizabeth Whitteker, Laurence Gonzaga), Community Health Group (Salvador Tapia, Gabriela Rubalcava), Blue Shield (David Bond, Jessica Fonte)

| **ITEM** | **SUMMARY** | **ACTION ITEM** |
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| **1. Welcome/Introductions** | * Second meeting in this series.
* New members introduced: N/A
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| **2. Charter**  | * Members confirmed their access to the Charter.

[Charter for the Behavioral Health Quality Committee](https://docs.google.com/document/d/1FVTosZGKmnXCX8gLXp8bE0RHHBXf6VJ6/edit?usp=sharing&ouid=100560130899854346546&rtpof=true&sd=true) | * HSD workgroup will review and edit the charter as necessary, utilizing the “Track Changes” feature.
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| 1. **Overlapping goals across different settings**
 | * The current overarching Population Health goal is related to Well Child visits, which does not align with BHS work. The HSD workgroup will focus on shared SUD/MH quality measures of HEDIS FUM/FUA.
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| 1. **QI Focus Area – HEDIS FUM**
 | * Reviewed the methodology, understanding the denominator and numerator.
* Completed a walk-through activity to identify processes and begin discussing barriers.
 | * HSD workgroup will assess how the MCPs receive notifications regarding ED visits.
* County BHS will evaluate whether it has access to data regarding members referred to the County and those referred externally.
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| 1. **Additional Topic**
 | * HIE Data Feed Issues: The incomplete transfer of diagnoses from the EHR to the HIE makes it difficult to determine if a patient visited the ED for MH or SUD services, which hinders effective discharge planning and connection to appropriate BH services.
 | * County BHS will reach out to statewide top performers, such as San Mateo County, to gain insights on data exchange and the factors contributing to their high performance on FUM.
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| 1. **Next Steps**
 | At the next meeting, members will discuss FUM data and determine interventions for the following analysis that the MCPs, and County BHS will share:* + Analysis of FUM performance metric for Q1
	+ Root cause analysis of operational issues that could be contributing to poor performance on FUM
	+ Optional: Any other FUM performance analysis or historical plan information about QI findings related to FUM.

Additionally, the County BHS will provide an overview of the MCP to MHP referral process.  | * MCPs will analyze Q1 performance metrics for various populations
* MCPs and County BHP will conduct a root-cause analysis of operational issues that could be contributing to poor performance on FUM.
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| **Next Meetings:** August 22, 2024, 10:00 – 11:30AM |